

## Education and Training Subcommittee

### The CURRENT Subdivision 9e

Subd. 9e. Education requirements. (a) The commissioners of health, human services, and public safety shall cooperate in the development of a joint program for education of lead agency investigators in the appropriate techniques for investigation of complaints of maltreatment. This program must be developed by July 1, 1996. The program must include but need not be limited to the following areas: (1) information collection and preservation; (2) analysis of facts; (3) levels of evidence; (4) conclusions based on evidence; (5) interviewing skills, including specialized training to interview people with unique needs; (6) report writing; (7) coordination and referral to other necessary agencies such as law enforcement and judicial agencies; (8) human relations and cultural diversity; (9) the dynamics of adult abuse and neglect within family systems and the appropriate methods for interviewing relatives in the course of the assessment or investigation; (10) the protective social services that are available to protect alleged victims from further abuse, neglect, or financial exploitation; (11) the methods by which lead agency investigators and law enforcement workers cooperate in conducting assessments and investigations in order to avoid duplication of efforts; and (12) data practices laws and procedures, including provisions for sharing data.

(b) The commissioners of health, human services, and public safety shall offer at least annual education to others on the requirements of this section, on how this section is implemented, and investigation techniques.

(c) The commissioner of human services, in coordination with the commissioner of public safety shall provide training for the common entry point staff as required in this subdivision and the program courses described in this subdivision, at least four times per year. At a minimum, the training shall be held twice annually in the seven-county metropolitan area and twice annually outside the seven-county metropolitan area. The commissioners shall give priority in the program areas cited in paragraph (a) to persons currently performing assessments and investigations pursuant to this section.

(d) The commissioner of public safety shall notify in writing law enforcement personnel of any new requirements under this section. The commissioner of public safety shall conduct regional training for law enforcement personnel regarding their responsibility under this section.

(e) Each lead agency investigator must complete the education program specified by this subdivision within the first 12 months of work as a lead agency investigator.

A lead agency investigator employed when these requirements take effect must complete the program within the first year after training is available or as soon as training is available.

All lead agency investigators having responsibility for investigation duties under this section must receive a minimum of eight hours of continuing education or in-service training each year specific to their duties under this section.

### The NEW Subdivision 9e (from suggestions made):

Subd. 9e. Education Requirements.

(a) The commissioners of health, human services, and public safety shall provide training for the common entry point staff as required in this subdivision and the program courses described in this subdivision, at least four times per year. At a minimum, the training on common entry point duties shall be held twice annually in the seven-county metropolitan area and twice annually outside the seven-county metropolitan area.

(b) For lead agency investigators:

(1) The commissioners of health, human services, and public safety shall cooperate in the development of a joint program for education of lead agency investigators in the appropriate techniques for investigation of

complaints of maltreatment. The program focus for assessments and investigations must include but need not be limited to the following areas:

- (A) information collection and preservation;
  - (B) analysis of facts;
  - (C) levels of evidence;
  - (D) conclusions based on evidence;
  - (E) interviewing skills, including specialized training to interview people with unique needs;
  - (F) report writing;
  - (G) coordination and referral to other necessary agencies such as law enforcement and judicial agencies;
  - (H) human relations and cultural diversity;
  - (I) the dynamics of adult abuse and neglect within family systems and the appropriate methods for interviewing relatives in the course of the assessment or investigation;
  - (J) the protective social services that are available to protect alleged victims from further abuse, neglect, or financial exploitation;
  - (K) the methods by which lead agency investigators and law enforcement workers cooperate in conducting assessments and investigations in order to avoid duplication of efforts; and
  - (L) data practices laws and procedures, including provisions for sharing data.
- (2) Each lead agency investigator must complete the education program specified by this subdivision within the first 12 months of work as a lead agency investigator. A lead agency investigator employed when these requirements take effect must complete the program within the first year after training is available or as soon as training is available. All lead agency investigators having responsibility for investigation duties under this section must receive a minimum of eight hours of continuing education or in-service training each year specific to their duties under this section.
- (c) The commissioners of health, human services, and public safety shall each offer at least annual education to others on the requirements of this section, on how this section is implemented, and investigation techniques. Such education sessions may include training on ...
- (d) The commissioners of health, human services, and public safety shall notify law enforcement personnel in writing of any new requirements under this section. The commissioners shall conduct regional training for law enforcement personnel regarding their responsibility under this section.